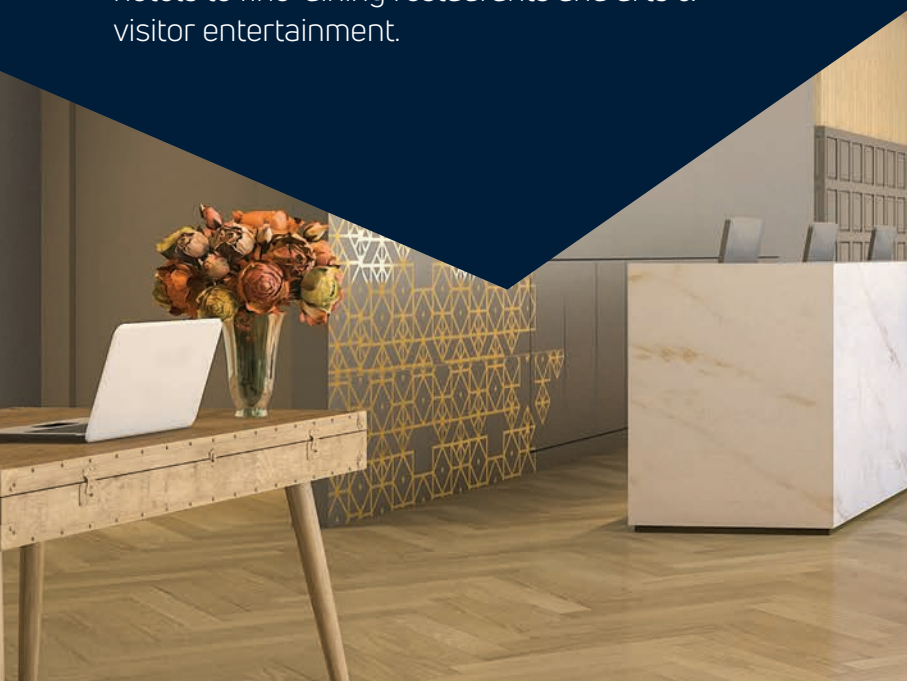


Leisure insurance

Open for Business

Specialist insurance for the leisure sector from hotels to fine-dining restaurants and arts & visitor entertainment.



What does our Leisure insurance cover?

The focus of this product is on accommodation, tourism, arts, entertainment and food service categories within the UK leisure industry. These are customer groups where we see our specialist expertise and our proposition adding value to your clients.

Typically, our appetite includes:

- High quality hotels
- Fine dining restaurants
- Independent gastropubs
- Spa resorts and retreats
- Theatres, cinemas and concert halls
- Visitor centres and other visitor attractions
- Private members clubs
- Exhibition centres.



Product benefits include

- Loss of licence including wedding and premises
- Equipment breakdown as standard
- Reputational risks cover
- Cover extensions including deterioration of refrigerated stock, seasonal stock increase and loss of attraction
- Optional Tronc cover
- Liability covers including Hirers' liability and Directors' and Officers' liability
- We have capacity to write large leisure risks within our areas of risk appetite.

Normally outside of appetite

- Large chains
- Guest houses and Bed & Breakfast
- Fast food, takeaways and cafes, pubs and bars
- Night clubs and casinos
- Theme parks and zoos
- Modern methods of construction
- Open spaces and beaches.

How does Ecclesiastical help to protect leisure businesses?

- **Property** – “all risks” cover (unless specifically excluded), comprehensive building valuations at no extra cost¹ with Condition of Average waiver if valuation accepted.
- **Operational risks** – **Risk Advice Line**, free **loss-prevention guidance** and templates, plus access to our **Preferred Supplier Network**.
- **Strategic risks** - **Enterprise Risk Management** support including practical tools and templates, webinars and bespoke consultancy.¹
- **Valuable assets** - **Fine Art**, collections and antiques insurance and access to in-house experts.
- **Support when you need it** – direct access to an expert claims handler and quick decisions, plus Public Relations Crisis & Media Assistance Helplines.



Award-winning service you can trust

Over the years we've earned the reputation of being one of the most trusted insurers by brokers² for our ability to cover specialist and complex risks. This has been recognised at the 2023 British Insurance Awards where we have been awarded Specialist Insurer of the year.³ Our award-winning claims and risk services^{4/7} are considered one of the 'best' for building valuations and Enterprise Risk Management services.¹ By working with us, you're benefitting from decades of experience and expertise.



Specialist Insurer of the Year

Why choose Ecclesiastical?

Specialist Insurance Company of the year³



Award-winning claims team⁴

Rated top



for service and awarded a Service Quality Marque⁵



98% intermediated customer claims satisfaction⁶

100% clients satisfied that we treated them fairly⁶



Risk Management Specialist Company of the Year⁷

99%



customer satisfaction with risk management⁸

We're a commercial business with a charitable purpose. We're the

3rd largest corporate donor⁹



¹ Subject to underwriting criteria. ² Voted best insurer for charity, education, commercial heritage and faith for 15 years - Ecclesiastical Annual Broker Tracking Survey, 2008-2022. ³ British Insurance Awards 2023. ⁴ Claims product solution of the year - Insurance Times Claims Excellence Awards 2023. ⁵ The Gracechurch UK Claims Monitor 2022. ⁶ Ecclesiastical claims satisfaction survey Q1 - 54 intermediated clients who have had their claims settled. ⁷ CIR Risk Management Awards 2022. ⁸ Customer opinion results 2021 - responses from 225 customers. ⁹ DSC - The Guide to UK Company Giving 2023-24 for Benefact Group.

Proudly part of the **BENEFACT GROUP**



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