

Our insurance services

We are an insurance company offering insurance products and related services.

Our staff are paid a salary and may receive an annual bonus, but these are not directly influenced by your decision to buy a policy from us.

If you are unhappy with our products or service, please contact us as soon as possible. You can complain in writing or verbally at any time to:

Ecclesiastical Insurance Office plc
Benefact House
2000 Pioneer Avenue
Gloucester Business Park
Brockworth
Gloucester
GL3 4AW

Tel: 0345 777 3322
Fax: 0345 604 4486

Email: complaints@ecclesiastical.com

If you're not satisfied with our response, or we have not completed our investigation after eight weeks, we'll inform you of your right to take the complaint to the Financial Ombudsman Service (www.financial-ombudsman.org.uk).

About the product

This product meets the demands and needs of someone wishing to insure their home buildings and/or contents.

We do not make personal recommendations, so when you take out, renew or make changes to your policy, the decision regarding the risks to be insured and for what amounts remains with you.